



November 16, 2015

Re: Payment Processing Changes to the Vehicle Registration Suite (VRS)

Dear VRS Customer,

Effective December 15, 2015, all VRS transactions will clear through a different financial institution. If you have a debit block on your bank account, please contact your bank and request a change to allow payments to be processed.

What action is required?

Please contact your bank and request that your account allows ACH debits and credits from New Mexico Interactive's new Originating ID 1522077581, as well as the current Originating ID 9775071990.

Why is this required?

If the debit block is not removed at the time of the payment, your bank will return the payment and a bank return fee of \$35.00 per VRS transaction will be incurred.

How can you confirm that your bank has completed this request?

To confirm that your bank has removed this block, NMI can submit a \$0.01 debit to your account. To take advantage of this optional service, please submit your request via email at support@nminteractive.org or via fax at 505-212-0758 prior to Monday, December 7, 2015. The request must be submitted on your company letterhead and include the following information:

- Business Name
- Dealer's License Number
- Requestor's Name
- Requestor's Phone Number
- Requestor's Email Address

An email notification will be sent to the requestor's email address upon the \$0.01 debit transaction being processed.

When should you remove NMI's old Originating ID 9775071990?

We recommend that you do not make any changes to the current Originating ID 9775071990 prior to January 15, 2016.

Please do not hesitate to contact my office with any questions or issues you may have.

Sincerely,

A handwritten signature in black ink, appearing to read 'Aaron Boyd', is written over a white background.

Aaron Boyd
General Manager
New Mexico Interactive

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